



The 360° Quality Seal of Approval, shown at left, symbolizes our unwavering commitment to excellence in *QUALITY*, beginning with product development and continuing through customer satisfaction. Each product is regulated by GF's comprehensive Quality Assurance Program from concept through shipment, including:

- Precise, controlled product development
- Regular on-site factory inspection
- Rigorous product testing to industry standards testing to ensure quality meets or exceeds standards
- Quality reporting, metrics, trending and analysis

www.grahamfield.com

E-Commerce is a cornerstone of GF's future. GF's considerable investment in its information technology infrastructure promises:

- Accessible, complete product information and online ordering for the smallest corner store with dial-up internet to the largest facility with cutting-edge technology, and everyone in between
- Descriptions, SKUs, specifications, images, and literature for more than 4,000 products available online
- Real time, easy-to-navigate online transactions
- Customer and Customer Service ability to monitor orders, account status, history, product inventory, warehouse, and availability

Customer Service

We take pride in providing the highest level of customer service. GF's Customer Service team has the training, extensive product knowledge, digital tools, and customer focus to answer your questions, provide you with up-to-date order information, afford you quality care, and

ensure that you are completely satisfied with your experience.

Technical Support

Whether you are looking for an alternate solution, replacement part, or technical specification, Technical Support can answer complex questions about any of GF's extensive line of products. GF's expert Technical Support team, with more than 42 years of combined experience and a comprehensive support data base, is here to help!



BASIC AMERICAN Long-Term Care
MEDICAL PRODUCTS

Basic American Medical Products® is one of the leading manufacturers of long term care furniture and equipment solutions for the eldercare community, providing beds, furnishings, resident seating, and thousands of other products. Basic American understands the issues you are facing to provide quality care for our elders, and offers answers that address caregiver safety, patient falls, survey fines, entrapment, restraint reduction, and the treatment of pressure ulcers. Basic American consultants will provide your facility with in-service training and product samples for evaluation, or you can visit GF's spacious 11,000 square-foot Atlanta showroom to see the entire range of Basic American and additional GF products.

Thanks to its professional design services, Basic American offers a single source for long term care solutions. To bring inspiration to reality, Basic American will streamline your design, renovation, and construction process by starting with space planning; schematic design; selection of color, materials, furniture, artwork, signage, accessories and lighting; and complete the process with in-house purchasing and installation administration. Basic American will work directly with you and your architect and builder to create a full turnkey project — best of all, there is no cost to you for these complimentary design services. Basic American's ultimate long term goal is to provide you with the tools that allow you to deliver superior resident care.

- Long-Term Care Beds • Resident Rooms
- Furnishings • Interior Design



GRAHAM-FIELD

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Innovation

Service

Quality



GRAHAM-FIELD

GF is one of the world's leading manufacturers and distributors of medical products and offers more than 4,000 medical, rehabilitation, long term care, and homecare products. Graham-Field® has been in the medical products' marketplace since 1946 and has been synonymous with innovative, top-quality, market-revolutionizing products. With innovation and superiority in mind, every GF product has been designed with a single objective – to enhance the quality of life.

Headquartered in Atlanta, Georgia, GF serves home-care and rehab providers, long term care dealers, hospital distributors, physician supply/alternate care distributors, emergency medical dealers, mass merchandisers, and catalog sales from three manufacturing and five distribution centers in North America.

GF...

- Has held over 100 patents, including 14 Diagnostic, 4 Bathroom Safety, 6 Mobility, and 74 Wheelchair
- Provided wheelchairs to President Franklin D. Roosevelt and Sir Winston Churchill
- Introduced the first single motor semi-electric homecare bed
- Invented the first folding wheelchair
- Invented the split-spring homecare bed
- Invented the tilt and recline system for wheelchairs
- Invented the first padded transfer bench



For nearly eight decades, Everest & Jennings®, the inventor of the first folding wheelchair, has set the standard for manual wheelchairs. Today Everest & Jennings® continues its tradition of providing the innovation and quality you have come to expect, offering an extensive line of top-quality wheelchairs for the homecare, acute care and long term care markets.

We are committed to meeting the needs of both our customers and end users with our wheelchair selection that includes:

- Designs that are durable, built to last and meet RESNA standards for wheelchairs
- A comprehensive line of ready-to-ship wheelchairs to meet all your consumer needs
- Products that provide value and efficient inventory management, such as model-interchangeable replacement parts.

- Lightweight • Standard • Heavy Duty
- Power • Transport • Specialty



LUMEX® Patient Aids

Product innovation has always been the strategy behind the Lumex® brand. Through the years, Lumex® has introduced a broad range of bath safety and mobility products designed to provide end users and their caretakers the utmost level of comfort and security. Durable products such as the first padded transfer bench, Tub-Guard Safety Rail, and Ortho Ease® cane handgrip have set the standard for patient aid products around the globe.



- Canes • Walkers • Rollators • Commode
- Transfer Benches • Grab Bars • Shower Chairs

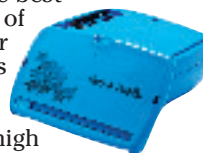
LUMEX® Lifts & Slings

The extensive Lumex® Patient Lift line was developed to improve the safety of patient handling, can reduce the risk of staff injuries and reinforce safety as a priority both in the home and in the facility. Patient Lifts allow easy access to commodes, chairs, beds, floors, and bathtubs. Sturdy steel and aluminum construction, adjustable bases, and easy assembly and setup are all standard Patient Lift features. The complementary Lumex® Patient Sling line provides matching comfort and security during the use of Patient Lifts. Lumex® Patient Lifts and Slings, designed to facilitate comfortable and secure patient handling, provide an effective patient handling solution.



JOHN BUNN® Respiratory

John Bunn, a market leader provides the best value in the industry. Offering a full line of respiratory products which includes our elite and irresistible pediatric nebulizers to our attractive and long lasting Optium® Oxygen Concentrator, we strive to offer you selection, value and high quality to help improve your bottom line.



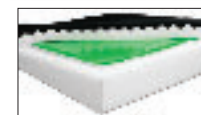
Breathe Easy with John Bunn.

LUMEX® Homecare Beds

Many in the industry are not aware that Lumex® invented the first split-spring deck and the first single-motor semi-electric homecare bed. This design innovation reinvented the homecare bed market as we know it today. Lumex®, maintaining that tradition, has recently introduced the Patriot™ Homecare Bed, featuring a patented grid-deck sleep surface. Designed to provide superior mattress support and easy setup and delivery time, the Patriot is the ideal, enduring solution in homecare beds.



LUMEX® Pressure Management



Our comprehensive Pressure Management collection is the perfect companion for Everest & Jennings® wheelchairs, as well as both homecare and long term care beds; consequently GF's cushions, lightweight gel overlays, alternating pressure mattress systems, and innerspring and foam mattresses are preferred by many clinicians nationwide. Our Pressure Management line offers selections that take user conditions, comfort, and pressure reduction into consideration. All Lumex innerspring and foam mattresses meet FDA entrapment guidelines when used with the GF Patriot Homecare bed and Basic American Long Term Care beds.

- Semi/Full Electric Beds • Bed Rails
- Mattresses • Overlays • Cushions

LUMEX® Specialty Healthcare Seating

The Lumex® Line of Specialty Healthcare Seating, now manufactured and assembled in our new state-of-the-art facility in the U.S.A. presents numerous models of healthcare seating for varied environments, including hospitals, same-day surgery centers, dialysis, long term care facilities, and the home. Lumex® Clinical Care Recliners, providing built-in durability and versatility to meet the demanding needs of clinical and critical care use, are widely used in Dialysis and Oncology.



Medical/Surgical/Nurse Physician/Hospital

Graham-Field has been providing essential products to the medical industry for more than 60 years. Its well-known Medical-Surgical line includes the Labtron® line of diagnostic instruments, Grafcop® medical sundry products, Bristoline® microscopes, HealthTeam® digital thermometers, Medicopaste® Bandages, and Thera-Putty® non-hardening silicone putty. Graham-Field is the largest manufacturer of Silver Nitrate Applicators in the U.S., as well as a major U.S. distributor of blood pressure monitors and stethoscopes. We supply many products typically seen in a physician's office, from cotton balls and tongue depressors to instrument trays and exam lamps.

- Blood Pressure • Stethoscopes
- Physician Supplies • Personal Care

Personal Care

Our comprehensive Personal Care line includes reachers, pill cutters, and grooming implements, as well as therapy aids: ice caps, hot water bottles, hot and cold packs, and microwaveable moist heat pads. Its extensive line of orthopedic devices includes cervical collars, wrist supports, back supports, shoulder braces, abdominal binders, and trusses. Our pain management line offers several choices of TENS (Transcutaneous Electrical Nerve Stimulation) devices, intended for use under a physician's prescription, for the symptomatic relief and management of chronic, postoperative, and posttraumatic pain.



LUMISCOPE® Consumer Catalog/Retail



Lumiscope® originated as a pioneer of medical device distribution nearly a century ago. Recognizing the need for home monitoring, Lumiscope® entered the home health-care market in 1974, and introduced the first electronic Blood Pressure Monitor for home use in 1978. Now a GF brand, Lumiscope® continues to provide innovative products for the health-conscious consumer.